



Cotton Rooms

Making a difference
to people's lives





Entrance area



Reception area



The hotel's communal living room – Cotton Cove

About Cotton Rooms

The four star boutique hotel – the first of its kind in the NHS – offers a warm, personalised service normally found in good quality hotels but also provides touches of luxury to help patients retain their independence while undergoing clinical tests and treatments.

Developed by UCLH Charity, it is an alternative facility for patients at University College London Hospitals NHS Foundation Trust (UCLH) who would normally be put up in local hotels.

UCLH is the pioneer of this type of care within the UK allowing patients to stay in a nearby hotel, free of charge, instead of in hospital which is around three times more expensive.

It is known as 'ambulatory care' and patients who receive this treatment are monitored every day. The ambulatory care team may be contacted 24 hours a day and to make this easier, all guest rooms have telephones with direct lines to the hospital switchboard. For emergency situations there is also an additional alarm by the bedside.

Who can stay?

The hotel is available to all patients who need to be close to hospital but do not require clinical supervision when they are not in clinics. It has been designed to suit patients who are attending the hospital on an ongoing basis, but who do not need to stay in a hospital bed overnight. This is known as 'ambulatory care'. The majority of patients who stay at The Cotton Rooms are cancer patients undergoing treatments like bone marrow transplants and high dose chemotherapy.

Is it safe?

A patient's clinical team will decide if this type of care is appropriate – there are very strict clinical criteria for anyone staying in the hotel. In any case, patients who receive this treatment are monitored every day. The ambulatory care team may be contacted 24 hours a day and all guest rooms have telephones with direct lines to the hospital switchboard. For emergency situations there is also an additional alarm by the bedside and the hotel is located very close to University College Hospital.

Do I need to pay?

No, the hotel is free of charge for UCLH patients but they must be 'referred' by their service. Their stay will be arranged with a member of the team that is treating them. If the patient does not qualify for a free stay a chargeable private booking can be made directly with the hotel.

Can I book?

Patients who are suited to this type of care will be offered the opportunity to stay in the hotel by the clinical team treating them. Their hotel stay will be arranged by their clinical team.



The hotel's communal living room – Cotton Cove



Dining area



Shower room



Self catering junior suite



Standard twin room



Standard single room

What about relatives?

The Cotton Rooms has a selection of single, twin and double rooms; before a booking is made a member of the patient's clinical team will ask if someone will be staying with the patient and will specify their room requirements within the booking. Unfortunately, we cannot offer individual rooms for relatives unless there is a room available and they are prepared to pay the room cost. If this is the case, the patient's clinical team will book the room for the relative and they will then pay separately.

Our rooms

Self catering junior suite offers

- Luxurious and spacious environment
- Free wi-fi • Small kitchen • Fridge
- Dishwasher • Deluxe king size bed • Shower or bath • 32" LED television • Hairdryer
- Safe • Iron and ironing board* • Tea and coffee making facilities • Complimentary water and toiletries • Bathrobe and slippers
- Air-conditioning • Breakfast included

Standard twin room offers

- Split deluxe king bed that can be utilised as a king or 2 single beds • Shower or bath
- Fridge • 32" LED television • Hairdryer
- Safe • Iron and ironing board* • Tea and coffee making facilities • Complimentary water and toiletries • Bathrobe and slippers
- Free wi-fi • Air-conditioning
- Breakfast included

Standard single room offers

- Shower or bath • Fridge • Free wi-fi
- 32" LED television • Iron and ironing board*
- Tea and coffee making facilities
- Complimentary water and toiletries
- Bathrobe and slippers • Hairdryer • Safe
- Air-conditioning • Breakfast included

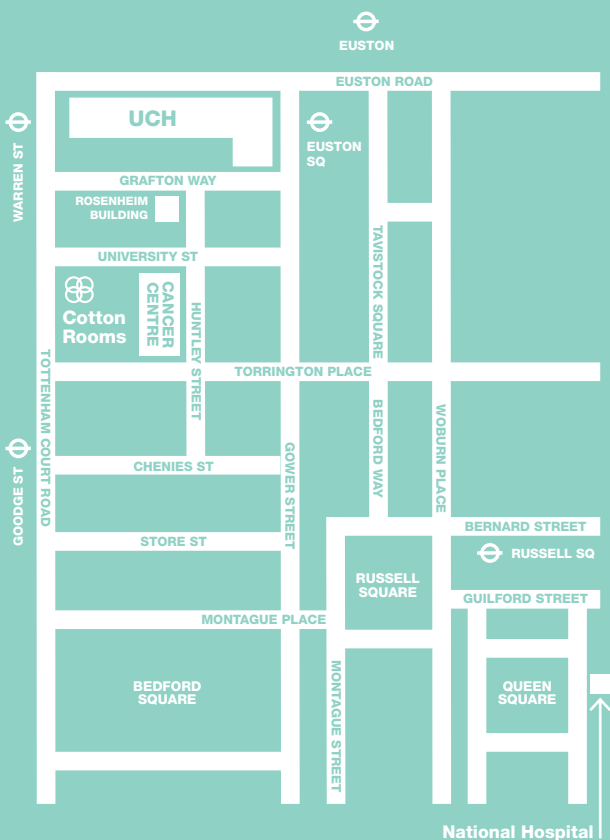
* Facility available in some rooms

Cotton Rooms

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A shuttle bus service is available between Cotton Rooms and National Hospital.

UCLH Charity, registered charity no. 229771

UCLH Charity supports patients, staff and medical research at University College London Hospitals NHS Foundation Trust. We aim to make a real difference and everything we do supports the patients treated by our hospitals, directly or indirectly.

The NHS provides funding for healthcare, staff and equipment. Our role is to fund those added extras that make a huge difference to the lives of people using UCL Hospitals.

UCLH Charity

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Cotton Rooms is a UCLH Charity patient facility